

# EarTunes

The digital music player for young  
urban commuters

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# Top 5 reasons people listen to music on their commute

5. To not have to overhear a conversation about Aunt Bertha's gallstones.
4. Provide an interesting soundtrack for the couple making out in the corner.
3. Muffle out the sound of screaming children.
2. Help deal with the oppressive boredom of yet another trip to the daily grind.
1. Ignore conversation attempts from bizarre people.



# Agenda

- Research
- Early concepts
- Final design
- Rationale

Research

# Research Methods

- Interview target users
- In-context observation
- Competitive analysis
  - Online research
  - Brick-and-mortar

# Who?

- Young & modern workers
- Commute using public transit



# What are they doing?



- Standing
- Sitting
- Holding onto pole
- Carrying breakfast
- Drinking coffee
- Reading
- Sleeping
- All of the above



# What do they want?

- To shut out the world (create a bubble)
- Time to ramp up or wind down
- Alone time
- Deter theft
- Style
- Convenience



# Early Concepts

# MP3 Glasses



Research • Early Concepts • Final Design • Rationale

# MP3 Luggage Tag



Research • Early Concepts • Final Design • Rationale

# Focus group: What worked...

## Glasses

- It's new and innovative
- “Love the idea of the heads-up display”

## Luggage Tag

- Controls are great
- “Visual display is nice to have but not necessary”

# ... and what didn't

## Glasses

- “Which controls are which?” (both sides feel the same)
- “I hate smudges on glasses, so wouldn't like display”
- Could possibly become a target (using ears AND eyes)

## Luggage Tag

- Very public – easy target to be stolen
- “Seem to be flimsy, would need durable connector”

# Emotional Connection

They told us...

- Music identity associated with player
- Solitary experience
- Ramp up, cool down
- Create or enhance mood

# Style

They told us...

- Subtle
- Sleek
- Simple



# Design

They told us...

- Less is more
- Accessibility
- Multiple contexts

# Functionality

They told us...

- Keep it simple
- Ease of use

# Focus Group Take-aways

- Often don't want to make decisions about music on commute
- Must seem un-stealable
- Fit in pocket or go on belt loop
- Functionality should be mirrored on both sides
- When commuting, just need quick access to volume, pause, restart... rather than full display
- Cord management issues
- Probably don't need whole music collection on commute (only subset)

Final Design

# Music player features

- All-in-one headphone unit
- Easy access to key functions (play/pause, skip, volume)
- Mirrored button functionality
- Audio navigation of playlists

# Player



# Remote control features

- Wireless remote with display
- Provides enhanced functionality
  - Track/artist listing
  - Playlist management
  - Shuffle listen mode
- Automatically syncs with player
- Inexpensive, throw-away design
- Variety of styles, attachments



# Remote





# Design Rationale

# Why EarTunes?

- No cord management issues
- All-in-one
- Easy access
- Security
- Flexible wireless remote control



EarTunes... the future is  
now

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# WIRED

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