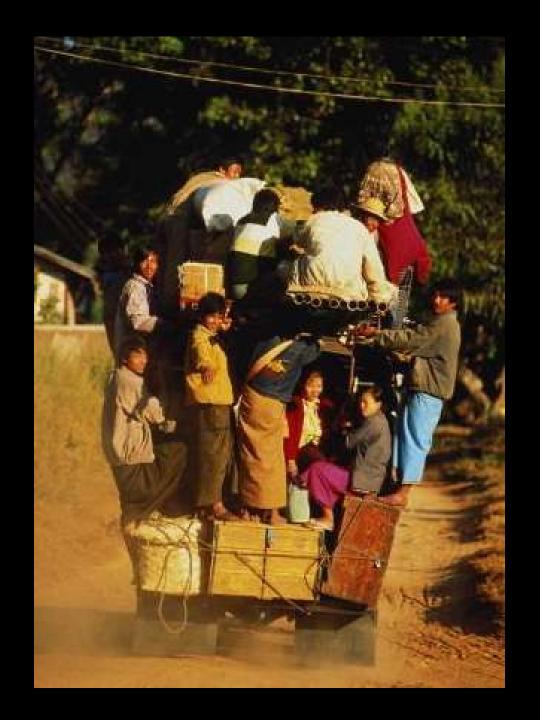
EarTunes The digital music player for young urban commuters

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Top 5 reasons people listen to music on their commute

- 5. To not have to overhear a conversation about Aunt Bertha's gallstones.
- 4. Provide an interesting soundtrack for the couple making out in the corner.
- 3. Muffle out the sound of screaming children.
- 2. Help deal with the oppressive boredom of yet another trip to the daily grind.
- 1. Ignore conversation attempts from bizarre people.



Agenda

- Research
- Early concepts
- Final design
- Rationale

Research

Research Methods

- Interview target users
- In-context observation
- Competitive analysis
 - Online research
 - Brick-and-mortar

Who?

- Young & modern workers
- Commute using public transit



What are they doing?



- Standing
- Sitting
- Holding onto pole
- Carrying breakfast
- Drinking coffee
- Reading
- Seeping
- All of the above

What do they want?

- To shut out the world (create a bubble)
- Time to ramp up or wind down
- Alone time
- Deter theft
- Style
- Convenience



Early Concepts

MP3 Glasses



MP3 Luggage Tag



Focus group: What worked...

Glasses

- It's new and innovative
- "Love the idea of the heads-up display"

Luggage Tag

- Controls are great
- "Visual display is nice to have but not necessary"

... and what didn't

Glasses

- "Which controls are which?" (both sides feel the same)
- "I hate smudges on glasses, so wouldn't like display"
- Could possibly become a target (using ears AND eyes)

Luggage Tag

- Very public easy target to be stolen
- "Seems to be flimsy, would need durable connector"

Emotional Connection

- Music identity associated with player
- Solitary experience
- Ramp up, cool down
- Create or enhance mood

Style

- Subtle
- Sleek
- Simple

Design

- Less is more
- Accessibility
- Multiple contexts

Functionality

- Keep it simple
- Ease of use

Focus Group Take-aways

- Often don't want to make decisions about music on commute
- Must seem un-stealable
- Fit in pocket or go on belt loop
- Functionality should be mirrored on both sides
- When commuting, just need quick access to volume, pause, restart... rather than full display
- Cord management issues
- Probably don't need whole music collection on commute (only subset)

Final Design

Music player features

- All-in-one headphone unit
- Easy access to key functions (play/pause, skip, volume)
- Mirrored button functionality
- Audio navigation of playlists



Research • Early Concepts • Final Design • Rationale

Remote control features

- Wireless remote with display
- Provides enhanced functionality
 - Track/artist listing
 - Playlist management
 - Shuffle listen mode
- Automatically syncs with player
- Inexpensive, throw-away design
- Variety of styles, attachments



Research • Early Concepts • Final Design • Rationale

Design Rationale

Why EarTunes?

No cord management issues

- All-in-one
- Easy access
- Security
- Flexible wireless remote control



EarTunes... the future is now

